## Installing RISG Odyssey Workstation Software.

The Odyssey Workstation software does not have it own databse rather it connects to the host Server via ODBC connection for database interaction and hands-off approach to the Server, its only requirement is dotnet framework 4.0. No SQL is installed on the workstation.

System requirements: Windows XP or above, workstation must be able to make ODBC connection to the server

### This guide is for a 64-bit install it shows,

On the Server,

- 1. The Computer name of the Workstation to the Odyssey software.
- 2. The user must be added to the management system with permissions to ris\_group

On the workstation

- 3. Install the software
- 4. Verify ris\_group has been added.
- 5. Verify ris x64 ODBC Connection.
- 6. Add and Verify permissions for ris\_group 5 places
  - registry (2 places),
     HKEY\_LOCAL\_MACHINE\SOFTWARE\ReceptorsInc
     HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\ReceptorsInc
  - b. The hosts file @ C:\Windows\System32\drivers\etc
  - c. The services file @ C:\Windows\System32\drivers\etc
  - d. The Receptors folder @ C:\Program Files (x86) \Receptors (for 64-bit systems)

## Host Setup

Before installing the Odyssey Workstation Software on a workstation, you must do some things on the Odyssey Host Software. You will need to know the following information from the workstation before you start we add these names onto the server for permissions.

- 1. Computer Name
- 2. User Name

On the Server we must add the workstation as a user.

1. Right click on the start menu icon and in the popup, list click on Computer Management



click on Manage, open "Local Users and Groups" right click on "Users" then click on "New User" and create a new user using the workstation name, add the password of the workstation, uncheck "User must change password at login" and check "Password never expires" click on create. Then click on Close

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File Action View Help				
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Computer Management (Local)  Computer Management (Local)  Computer Tools  Comp	Name	Full Name	Description Built-in account fc Built-in account fc	Actions Users A More >
Services and     Services and     Help		11		
Creates a new Local User account.				,

2. Right click on the new user, click on "Properties"



4. Then Click on Advanced

elect Groups	8 23
Select this object type:	
Groups	Object Types
From this location:	
IAN7	Locations
Enter the object names to select ( <u>examples</u> ):	Check Names
Advanced	OK Cancel

New User	n Put Nerro	8 23
User name:	Xp Workstation	
Full name:		
Description:		
Password: Confirm password:	ge password at next logon .	
User cannot ch	ange password	
Password neve	r expires	
Help	Create	Close

3. "Users" will already be in the group, under the "Member of" tab click on "Add"

Xp Workstation Properties
General Member Of Profile
Member of:
Sers 3
Changes to a user's group membership
Add Remove are not effective until the next time the user logs on.
OK Cancel Apply Help

5. Then click on "find now" and click on "ris\_group" Then click on OK.

elect Groups	<u>β</u> Σ
Select this object type:	
Groups	Object Types
rom this location:	
IAN7	Locations
Common Queries	
Name: Starts with	Columns
Description: Starts with 🔻	Find Now
Disabled accounts	Stop
Non expiring pageword	
Days since last logon: 🔍 👻	
	OK Cased
Search results:	Cancer
lame (RDN) In Folder	
Administrators IAN7	
Backup Oper IAN7	
Cryptographic IAN7	
Distributed C IAN7	
Event Log Re IAN7	
Guests IAN7	
Network Confi IAN7	
Padamanan IAN7	
SEPTICITIZE DAINZ	

6. Click on Apply and you are finish here you may close out the boxes.



7. Open the RISG Main Menu Software on the menu under Administrator Open "System Control" and in the Alarm Display section, And add the computer name of the workstation to the System Control file "Port #1" is reserved for the server name.

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8. Then we must add the Login name of the workstation to the Users level in the software. If the login name of workstation is administrator you may skip this step.

ter Personnel Badgir	ng Controller Information	Access Control 0	Broup Commands / Instructions	Map Design	User-Passkey Levels		
er Level Passkey Leve	el Users Settings						
Jser Id	Passkey Level (0-8	)					
XP Workstation	8 ~						
= : : User Level List	::=						
User ID	Passkey Level	Partition Level	Last Changed				
Administrator	9	5	(null)				
Ian	9	5	(null)				
security	8	5	Administrato				
XP Workstation	8	5	Ian				
			_				
			_				
ant Changed			_			_	

When finish close out the box and go to the workstation and install the software.

## Workstation Install

nts

Make sure you can see the Server on the network ping the server. If you can see the server you should be able to make a ODBC connection.

Click on autorun.exe to start the program

nts 🖈 ^	Name	Date modified	Туре	Size
1	Adobe Reader 9	11/9/2020 11:24 AM	File folder	
	AutoPlay	12/11/2020 9:36 AM	File folder	
Word	DotNet40	11/9/2020 11:24 AM	File folder	
s	Manuals	12/12/2020 5:58 AM	File folder	
ntries	Menus	12/11/2020 9:36 AM	File folder	
	Program Files	11/9/2020 11:26 AM	File folder	
	🊱 autorun.exe	12/11/2020 9:34 AM	Application	6,722 KB
land	📓 autorun.inf	File description:241/ut/62029 9x841/adation	Setup Information	1 KE
	🚳 lua5.1.dll	File version: 8.52726/2016 11:50 AM	Application exten	327 KB
	🚳 lua51.dll	Size: 6.56 MB 3/8/2016 12:26 PM	Application exten	23 KE

### Select Odyssey SQE+WS x64 to start the installation.



#### Select the preferred language and click ok

Odyssey S	SQE+ x64 with SQL 2019 Express	$\times$
	Please select a language.	
	English	$\sim$
	OK Cancel	

#### The Workstation software will open, click on Next.



#### Click on I Agree



Accept the default directory path and click Install



## Installing Crystal Reports Click Next.



#### **Click Next.**



### Copying files to the install directory

鼸 Odyssey SQE+ Client x64				_		]	×
<b>In</b> Plea	n <b>stalling</b> ase wait while	e Odyssey SC	QE+Clie	nt x64 is b	eing ins	talled.	
Please wait while Odyssey SQE+ minutes.	Client x64 is t	being installe	d. The i	installation	will take	e sever	al
Copy: LTTWN70N.DLL							
Conwight 2010, Korshaw Sustants							
Copyright 2010, Kershaw Dystems		< Back		Next >		Cance	1

### Accept the license and click Next. Click

	SAP® BUSINESSOBJECTS™ LICENSE AGREEMENT	~
SA THI PRI BEF AC LIC TEF DA REF	'ORTAINT-READ CAREFULLY: THIS IS A LEGAL AGREEMENT BETWEEN YOU AND 9 BUSINESSOBLETS FOR THE SAP BUSINESSOBLETS SOTTWARE, ACCOMPANYING 5 AGREEMENT, WHICH MAY INCLUDE COUMPUTER SOFTWARE, ASSOCIATED MEDA, YIED MATERIALS AND ONLINE OR ELECTRONIC DOCUMENTATION ('SOFTWARE'), ORE CONTINUNG WITH THE INSTALLATION OF THE SOFTWARE, YOU MUST READ, KNOWLEDGE AND ACCEPT THE TERMS AND CONDITIONS OF THE SOFTWARE NESS AGREEMENT THAT FOLLOWS ('AGREEMENT'), IF YOU D NOT ACCEPT THE XINS AND CONDITIONS OF THE AGREEMENT, YOU MAY RETURN, WITHIN THIRTY (3D) YS OF PURCHASE, THE SOFTWARE TO THE PLACE YOU OBTAINED IT FOR A FULL 'UND.	
1.	GRANT OF LICENSE. SAP BusinessObjects grants you a nonexclusive and limited license to use the Software products and functionalities for which you have paid the applicable fees solely for your internal business purposes and in accordance with the terms and conditions of this Agreement. The Software is licensed, not sold, to you. If you acquired this product as a special offer or as a promotional license included with another SAP BusinessObjects product, additional restrictions apply as	
	I accept the License Agreement	

#### Click Finish.

### Add the Host Computer Name click Enter



## Click on Finish



## Verifying the 64-bit install

Next verify ris\_group has been created and the user "lan" was added to the ris\_group during the install. Right-click on the Start Menu and then click on "Computer Management".



Left click on "Groups" then double left click on ris\_group to open and verify all users for the Odyssey Software are added to this account when finish click on ok



Verify all **users** who need access to the ris\_group are in the ris\_group.

Eile Action View Holp				- 🗆 X
	?	Г		
File       Action       View       Help         Image: Second Sec	Image: Solution of the second seco	Description Members of this g Administrators ha Backup Operators Members are auth Members of this g Guests have the sa Members of this g Built-in group use Members of this g Members of this g Users are prevente Members in the g Members in the g	ris_group Properties ? X General  General  Description:  Members:  Administrator  Ian  Administrator  Ian  Changes to a user's group membership are not effective until the next time the user logs on.  OK Cancel Apply Help  oup have the re	re Actions ) p
	A WSS_WPG			
	L		]	

#### In the registry

- 1. Verify permissions for ris\_group 2 places
  - a. HKEY\_LOCAL\_MACHINE\SOFTWARE\ReceptorsInc
  - b. HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\ReceptorsInc

Ø	Type the name of a pro- resource, and Windows	gram, folder, docun will open it for you	nent, or Internet
Open:	regedit		×

Go to **HKEY\_LOCAL\_MACHINE\SOFTWARE\ReceptorsInc** and right click on **ReceptorsInc** and click on **Permissions.** 

💣 Registry Editor					-	×
File Edit View Favorites Help						
Computer  HKEY_CLASSES_ROOT  HKEY_CLASSES_ROOT  HKEY_LORENT_USER  HKEY_LOCAL_MACHINE  BCD000000  HARDWARE  SGAM  SECURITY  Classes  Clients  HMProviders  HMProv	Name (Default)	Type REG_SZ	Data			
HKEY_CURRENT_CONFIG     HKEY_CURRENT_CONFIG     Computer\HKEY_LOCAL_MACHINE\SOI	New Find Delete Rename Export Permissions Copy Key Nam	>				

## Click on Add

roup or user names:			
ALL APPLICATION P	ACKAGES		
CREATOR OWNER			
SYSTEM			
Administrators (WIN I)	u-rc vAdmini iers)	strators)	
	,		
		Add	Remove
ermissions for Administrat	ors	Allow	Deny
Full Control		$\searrow$	
Read			
Special permissions			
		ttipgo	
lick Advanced.	auvanced se	aungs,	Advanced

## Click on Advanced

Object Types
object types
Locations
Check Names

Click on Find Now and select ris\_group from the list click **OK**.

Select this object	type:	
Users, Groups, o	r Built-in security principals	Object Types
From this location		
IAN10-LT		Locations
Common Querie	s	
Name:	Starts with $\sim$	Columns
Description	Starts with $\sim$	Find Now
Disabled a	counts	Stop
Non expirir	in password	
the second		
		0.
Days since las	t logon:	P
Days since las	it logon: 🔍 🗸	<del>?</del> ?
Days since las	it logon:	Ð
Days since las	t lagori:	
Days since las Search results:	t logor: 🔍	OK Cancel
Days since las Search results: Varne	t logon: 🔍	OK Cancel
Days since las Search results: lame Remote Desk.	In Folder In Folder	Corcel
Days since las Search results: Vame Remote Desk. REMOTE INT Remote Mana	In Folder In Folder IN104LT	Cancel
Days since las Search results: lame Remote Desk. Remote Mana Replicator	In Folder In Folder IN10LT IN10LT	OK Cancel
Days since las Search results: Name Remote Desk. REMOTE INT Renote Mana Replicator jis	h Folder ANTOLT ANTOLT ANTOLT ANTOLT ANTOLT	Cancel
Days since las Search results: Vame Remote Desk. REMOTE INT Remote Mana Replicator ris ris_group	h Folder HAN10LT AN10LT AN10LT AN10LT AN10LT AN10LT	OK Cencel
Days since las Search results: Name Remote Desk. Remote Desk. Remote Mana Replicator ris SERVICE	h Folder ANIOLT ANIOLT ANIOLT ANIOLT ANIOLT	Cencel
Days since las Search results: Name & Remote Dask, & Remote Mana & Replicator fris Replicator & SERVICE & Service assert	h Folder HANIGLT HANIGLT HANIGLT HANIGLT	OK Cancel
Days since las Search results: Name Remote Desk. Remote Mana Replicator ins ins ins Service assert Service assert Scal.Server20.	h Folder In Folder INIGLT INIGLT INIGLT INIGLT	OK Cancel

Allow Full Control and Read permissions click OK,

Repeat for HKEY\_LOCAL\_MACHINE\SOFTWARE\Wow6432Node\ReceptorsInc

Group or user names:		
Ins_group (IAN10-LT\vis Is SYSTEM	group)	^
Administrators (IAN10-L     Sers (IAN10-LT\Users)	T∖Administrators) )	, v
	Add	Remove
<sup>p</sup> ermissions for ris_group	Allow	Deny
Full Control Read Special permissions		
For special permissions or ad- click Advanced.	vanced settings,	Advanced

## Next,

Adding ris\_group to etc\host and services file. Go to C:\Windows\System32\drivers\etc right click on hosts\properties\Security and repeat steps 3 thru 7 from above, Repeat for services file.

Pin to Quick Copy Paste access Cipboard	Move Copy to Coganize	New folder New	item ▼ access ▼ Pr	operties Open Open
← → ← ↑ → This PC → Local Disl	k (C:) > Windows > System32 >	drivers → etc te modified	Туре	Size
schemas hosts scewas Inhosts.sc security networks ServiceProfile protocol services Setup ShellNew SKR	Open with SkyDrive Pro Add to archive Add to "hosts.rar" Compress and email Compress to "hosts.rar" and en Restore previous versions	nail	File SAM File File File File	1 KB 4 KB 1 KB 2 KB 18 KB
SoftwareDistr Speech Speech_OneC System System32 drivers en-US	Send to Cut Copy Create shortcut Cut Rename Properties	>		

Adding ris\_group to the receptors folder @

- C:\Program Files\Receptors (for 32-bit systems)
- C:\Program Files (x86) \Receptors (for 64-bit systems)

Right click on **Receptors** go to **Properties\Security** click on add and repeat the steps from above.

I M = ₹ Program Fi	View							- L	
to Quick Copy Paste	Cut Copy path Paste shortcut	tove Copy to Delete Rena	me New folder	item • access •	Properties	Select all			
Clipboard		Organize	New		Open	Select			
🕂 🗸 🕆 🔜 > This	s PC 🔸 Local Disk (C	) > Program Files					~ Ö	Search Program Files	P,
Quick access     Ossktop     Desktop     Downloads	Name Common hies Internet Explore	r ris Sandicar	Date modified 09/18/2015 /:34 PM 09/18/2015 9:31 PM 09/18/2015 6:53 PM	Type File folde File folde	Size				
Documents *	Microsoft Help	Viewer	09/18/2015 7:33 PM	File folde	7				
Pictures 🖈	Microsoft Office		09/18/2015 7:40 PM	File folde	a.				
h Music	Microsoft SDKs		09/18/2015 7:34 PM	File folde	y.				
IT Music	Microsoft SQL S	erver	09/18/2015 7:39 PM	File folde	11				
Videos	Microsoft Visua	l Studio 10.0	09/18/2015 7:34 PM	File folde	er -				
ConeDrive	Microsoft.NET		09/18/2015 6:57 PM	File folde	er .				
This DC	Mozilla Firefox		09/18/2015 6:56 PM	File folde	er .				
This PC	MSBuild		09/18/2015 6:52 PM	File folde	5				
Desktop	Receptors	7120		File folde	er				
Documents	Reference Ass	View	> J/2015 6:52 PM	File folde	5				
Downloads	SAP BusinessC	Sort by	> 8/2015 9:26 PM	File folde	1				
Music	📙 Windows Defe	Group by	> 0/2015 5:42 PM	File folde	ar				
Pictures	🦲 Windows Jour	Refresh	0/2015 5:49 PM	File folde	ar .				
Videos	📙 Windows Mail	Paste	0/2015 5:42 PM	File folde	a.				
Local Dick (C)	📙 Windows Med	Paste shortcut	0/2015 5:42 PM	File folde	9F				
Local Disk (Ci)	📙 Windows Mult	-		File folde	er -				
inetpub		Share with	> 0/2015 3:28 PM	File folde	er				
PerfLogs		New	> 0/2015 5:42 PM	File folde	er -				
Program Files	Windows Port	Properties	0/2015 3:28 PM	Filefolde	5				
Users	WindowsPowe	. repenses	0/2015 3:28 PM	File folde	er				
Windows	WinRAR		09/18/2015 6:37 PM	File folde	5				

## Verify the ODBC connections

Go to Control Panel\All Control Panel Items\Administrative Tools and open ODBC Data Sources (32 and 64 bit) and verify each connection.



ris\_bk may be removed as it is not used. Using ris (64-bit) for the example both are the same

er DSN	System DSN	File DS	V Drive	ers Tracing	Connection P	ooling /	bout		
ystem Da	ata Sources:								
Name			Platform	Driver				Add.	
ris			32-bit	SQL Server			11		
ris			64-bit	SQL Server				Remo	ve
ris_bk			32-bit	SQL Server			1.1		
vitellie .		se II.o	32411						
				MICTOSOIT	ccess Driver ( i	mab)	Ľ	Coninge	
	An ODBC Sys A System data	tem data	source s	stores information	tion about how this computer,	to conne including	ct to the NT sen	e indicated data	a provider.

**Click Next** 

Microsoft SQL Server DS	N Configuration	×
	This wizard will help you create an ODBC data source that you can us connect to SQL Server. What name do you want to use to refer to the data source? Name: Name: How do you want to describe the data source? Description: ris database Which SQL Server do you want to connect to? Server: Server19-PC	e to
	Finish         Next >         Cancel         Help	

#### Click Next

Microsoft SQL Server D	5N Configuration	×
	How should SQL Server verify the authenticity of the login ID? With Windows NT authentication using the network login ID. With SQL Server authentication using a login ID and password entered by the user. To change the network library used to communicate with SQL Server, click Client Configuration.	
	Client Configuration	
	Login ID: SYSTEM Password:	
	< Back Next > Cancel Help	

### Verify ris database connection, click Next

Microsoft SQL Server D	SN Configuration	$\times$
	Change the default database to:	
	<ul> <li>✓ Use ANSI quoted identifiers.</li> <li>✓ Use ANSI nulls, paddings and warnings.</li> <li>Use the failover SQL Server if the primary SQL Server is not available.</li> </ul>	
	< Back Next > Cancel Help	

**Click Finish** 

Microsoft SQL Server D	SN Configuration	×
	<ul> <li>Change the language of SQL Server system messages to:</li> <li>English</li> <li>Use strong encryption for data</li> <li>Perform translation for character data</li> <li>Use regional settings when outputting currency, numbers, dates at times.</li> <li>Save long running queries to the log file:</li> <li>C:\Users\lan\AppData\Local\Temp\QUERY.LOG</li> <li>Browset</li> <li>Long query time (milliseconds):</li> <li>30000</li> <li>Log ODBC driver statistics to the log file:</li> <li>C:\Users\lan\AppData\Local\Temp\STATS.LOG</li> </ul>	and e
	< Back Finish Cancel Help	2
ODBC Microsoft SQL Sen	ver Setup × SC	QL Server ODBC Da
A new ODBC data or	nurse will be created with the following	Test Posulte



# **REBOOT the COMPUTER so the new settings will take effect.**

## Testing the software and verifying the hosts file settings

After the computer has rebooted from the desktop open the RISG Administration Module if the module does not open verify the ODBC settings and ris\_group permissions.



Verifying the Hosts file has the IP Address for the Server, Workstation and Panels Once the software open go to the "Controller Information" Tab, in the toolbar click on "AutoWrite Hosts File" Icon

& Odyssey SQE+ Version 5.4.6.5 [lan] [WorkStation]					—	
Master Personnel Badging Controller Information	Access Control Gr	oup Commands / In	structions Map Design User-P	asskey Levels		
Controller Configuration Scontroller / Circu	uit List ZK Teco Finger	scan				
Controller Information Delete Controller Open Hy	vperterminal Telnet 192.16	8.0.100 AES Encr	yption Edit Hosts File Auto	Write Hosts File IP Scanner		9 Help
	ntroller List					
HOST LAN ANX ELSR EXPLEXED ANX	dr No. Cntlr Name 005 ANX-005	Cntlr IP Address 192.168.0.5	Description ANX-005		Cntlr Type ANX	pe
www.risgproducts.com						
Click Yes		Cl	ick Yes			Click OK
AutoWrite Hosts File		× Aut	toWrite Hosts File		$\times$	AutoWrite Hosts File Completed
This will update the C:\Windows\S file. Do you Wish to Continue Y/N?	iystem32\drivers\etc\h	osts	Are you Sure? This action will ove	rwrite the current Hosts Fil	e.	AutoWrite Hosts File Completed. Verify the new Hosts file settings by clicking on the notepad icon after exiting. Click OK to Exit
Yes	No Ca	ncel		Yes No		ОК

Verify the IP Address's Host file, in the toolbar click on "Edit Hosts File" Icon the hosts file will open in notepad please verify the IP Address's are correct, there should be one for each panel AND computer.

🧾 hosts - Notepad				_	×
File Edit Format View Help					
# Copyright (c) 1993-2009 Mic	rosoft Corp.				~
#					
<pre># This is a sample HOSTS file</pre>	e used by Microsof	t TCP/	IP for Windows.		
#					
# This file contains the mapp	oings of IP addres	ses to	host names. Ea	ch	
# entry should be kept on an	individual line.	The IP	address should		
# De placed in the first colu	imn tollowed by the	e corr	esponding nost i	name.	
# The IP address and the host	L name should be s	eparati	ed by at least (	one	
# space.					
# Additionally, comments (suc	h as these) may be	e inse	rted on individ	ual	
# lines or following the mach	nine name denoted	by a '	#' symbol.		
#		-	-		
# For example:					
#					
# 102.54.94.97 rhind	.acme.com	# so	urce server		
# 38.25.63.10 x.acm	ne.com	# x (	client host		
# localhost name resolution i	is handled within I	DNS it	self.		
# 127.0.0.1 local	lhost				
# ::1 local	lhost				
127.0.0.1 lmlicenses.wi	ip4.adobe.com				
127.0.0.1 lm.licenses.a	adobe.com				
127.0.0.1 nalr.services	.adobe.com				
127.0.0.1 hlrcv.stage.a	adobe.com				
127.0.0.1 practivate.ad	lobe.com				
127.0.0.1 genuine.adobe	e.com				
127.0.0.1 prod.adobegen	uine.com				
### RISG System ###					
### RISG Panel ###					
192.168.0.5 ANX-005					
### RISG Server ###					
192.168.0.201 SERVER19-PC					
192.168.0.40 Ian10-pc					
### END RISG System ###					
					~
	Ln 16, Col 64	100%	Windows (CRLF)	UTF-8	

Close the hosts file the install is finish reboot and test the software and alarm screen.



& Odyssey SQE+ Version	5.4.6.5 [lan] [WorkStation]					– 🗆 X
Master Personnel Badg	ing Controller Information A	ccess Control Group	Commands / Instruction	ns Map Design Us	er-Passkey Levels	
Card Holder's Name Emplo	yee Information Personal / Medica	Information Comment	ts			
Employee ID	Last Name	First Name	Middle Na	ame	Suffix	
Printed Badge Name	Job Title		Division	Work Phone	Ext	
BadgeType	Department		Department Number	Shift	Hired Date	Quick Note
	$\sim$	✓		~	11 ~	
Email	Company (Contrac	or)	Department Location	SSN Number	Termination Date	· · · · · · · · · · · · · · · · · · ·
Card Information Print Badg	ge/Card					
Cards Issued	Card Information Card No. Susue Date Card No. Susue Date Card No. Card No. Card Status Car	Acce View Nate Date Speci Speci Speci Elev el Barc	ess Requirements Find Ad Group Code al Access TimeZone ial Access Readers rator Access Level ode Alphanun Up to 12 Employee ID as Barcode N Add Card	d NOT USED Use car Signature Browse Teric digits c, Dete Card	dllment Reader	Employees Picture  Remove Crop Browse Grab Last Changed By
<b>  &lt;</b> 0 of 0	>   New Record	Cancel Rec	ord Edit Reco	ord Delete	Record Sea	arch Records

Alarms	- [Alarms1]							_		
File View	Status Command Initialize Downlo	ad Miscellaneous	Help						_	
			queue:	10						
] 🖗   L	🖃 🔍 🕪 💽 🗄 📠	2	, s	R?						
Priority Time	Transaction	Circuit	Description		Alarms in Queue:	2				
00	CONTROLLER TAMPER OPEN	005	ANX-005							
00	CONTROLLER TAMPER CLOSED	005	ANX-005							
Priority Time	Transaction	Circuit	Description		Unsecure in Queue:	0				
Priority Time	Transaction	Circuit	Description	Roll	ing History in Queue:	3				
00 00:21	ACCESS GRANTED	005-00-004	Carol	Bran	nd <del>y</del>					
00 00:21	ACCESS GRANTED	005-00-004	Joe	Stev	50S					
							<	<u> </u>		
							www.risaproducts.com			
							www.nsgproducts.com			_
							Prev View Map	Next		
For Help, pr	ess F1					lan10-p	c:lan:ONLINE	<b>10</b>	NUM	

## **Problems, Causes and Solution**

**Problem:** When trying to open the Odyssey software a message "Not found Database.exe" appears.

	×
Not found Database Please try starting ma	.exe in your machine. anualy.

Cause: The registry or ODBC settings are not set correctly

**Solution:** Manually check and configure the registry and ODBC settings. If the registry is blank verify the reg file can be found @ C:\Program Files (x86)\Receptors\Key.reg and then click on C:\Program Files (x86)\Receptors\Hostchange.exe to rerun the registry file and populate the settings in the registry.

Manually verify the settings,

1. Open regedit

source, and W	indows wil	l open it for	vou.	orintemet
eaedit			,	
	egedit	egedit	egedit	egedit

Go To

HKEY\_LOCAL\_MACHINE\SOFTWARE\ReceptorsInc\GP4

and

HKEY\_LOCAL\_MACHINE\SOFTWARE\WOW6432Node\ReceptorsInc\GP4 Verify the names AssocAlarm, Host1Name and HostName then

	ien intenes intep					 
puter\H	EY_LOCAL_MACHINE\SOFTWARE\WOW6432Noc	de\Receptor:	sinc\GP4			_
Y	ReceptorsInc	^	Name	Туре	Data	,
2	GP4		(Default)	REG_SZ		
	RegisteredApplications		Access Level 1024	REG_SZ	N	
3	SAP BusinessObjects		ab AlarmFeature	REG_SZ	Y	
1	SKS Labs		ab AlarmProfile	REG_SZ	Y	
2	SyncintegrationClients		ab AlarmProfileFeature	REG SZ	1	
1	WOW6437Nede		ab AssocAlarm	REG_SZ	lan10-pc	
	Adobe		ab Audit Alarm Time	REG_SZ	2600000	
1	Apple Computer Inc		ab Audit Max Trans	REG_SZ	5200000	
	Apple Inc.		ab Bell Ringer	REG_SZ	N	
	Bitdefender Agent		ab Bunker Area	REG_SZ	N	
1 3	Business Objects		ab CurrentLanguage	REG_SZ	0	
	Classes		ab Download Timer	REG_SZ	350	
	Clients		ab Fail to Ack	REG_SZ	N	
3	Google		ab Fail to Ack - CRT	REG_SZ	2	
	InstallShield		ab Fail to Ack - Timer	REG SZ	30	
>	Intel		ab Host1Name	REG SZ	Server19-PC	
)	IObit		ab Host2Name	REG SZ		
	- Licenses		ab Host3Name	REG SZ		
2	Macromedia		ab HostName	REG SZ	Server19-PC	
>	Mapinfo		ab HRIFFile	REG SZ		
2	MAXSOFT-OCRON		ab HRIFPath	REG SZ		
>	Microsoft		ab HRIFType	REG SZ	P	
2	Microsoft Corporation		ABINTRAC	REG SZ	N	
2	MasilaDhusias		ab Jetway Area	REG_SZ	N	
3	MozillaPlugins		ab LANSwitcher	REG SZ	N	
	NuGet		ab Login	REG SZ	sa	
	ODBC		ab Max Group Code	REG SZ	7000	
	Policies		ab Max Log Message	REG_SZ	200000	
1 3	PreEmptive Solutions		ab Max Log Messages	REG SZ	10000	
1 3	Realtek		ab MultipleHoliday	REG SZ	N	
	Realtek Semiconductor Corp.		ab O/C Area Use Pers	REG SZ	N	
	ReceptorsInc		ab PIN Card	REG SZ	N	
	Y GP4		ab Dalling Times	000 07	6	

